



DSL TERMS AND CONDITIONS

READ CAREFULLY. THIS AGREEMENT IMPOSES OBLIGATIONS UPON YOU.

1. Technical Support Policies

Technical Support Help Desk is available 24 x 7 x 365 days by dialing 888-855-9158.

3. Security

Table Top Telephone Company, Inc. (herein called TTTC) shall not be responsible for any corrupted files or viruses which affect the user of the DSL Service. It is your responsibility to safeguard your system through appropriate means, such as commercially available firewall and anti-virus software. Due to the "always on" nature of the DSL Service, any detriment caused to your computer system as a result of your failure to properly secure it, is entirely your responsibility.

4. Conditions of Use

The responsible party for DSL Service must be identical to the same person who is responsible for the local telephone service provided by TTTC.

5. Account Suspension

The DSL Service may be suspended or its use restricted at any time.

Reasons for suspension/restriction include, but are not limited to, the following:

- (i) the operations or efficiency of the DSL Service is impaired by your own computer network system, whether it be willful or inadvertent; or
- (ii) any amount that is past due; or
- (iii) there is or was any term or condition of this Agreement that was breached by the customer.

6. DSL Service Bandwidth Resale Prohibited

Resale of the DSL Service is strictly forbidden. Failure to comply will result in immediate cancellation of the DSL Service.

7. Best Effort

As it applies to this agreement, “best effort” shall imply that Table Top Telephone will extend its best effort to ensure that the connections to the internet, as well as the transmissions over it, are delivered. However, many limitations and caveats exist, for the internet is neither a private nor a dedicated network. On the contrary, the internet is a worldwide public place. For example, the company is not responsible for content, use or misuse, backbone connections or server problems, delays, hacking or other security breaches, individual computer or network problems, and the like, for Table Top Telephone has no control over the functions and uses of external internet networks, systems, and equipment.

8. Force Majeure

Failure of Table Top to deliver the services provided in this Agreement shall not subject TTTC to liability if such failure is due to acts of God, strikes, lockouts, acts of the public enemy, wars, blockades, insurrections, riots, fires, storms, floods, civil disturbances, explosions, accidents, fuel shortages, materials shortages, electrical power outages, or any other reasonably unavoidable cause or causes.